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Internet to send and receive WML (Wireless Markup Language) messages. User device 303 uses a voice and text connection to send and receive information. The information exchanged between the server and each type of user device is specific to that device type. The server accommodates a multiplicity of device types by means of presentation policy archives (PPAR) 209, stored in the archive repository 211. For combination of conversation policy and device type, a different presentation policy archive is used to generate markup appropriate to that device type and conversation policy.

Please amend paragraph [0049] of the printed publication to read as follows:

Format the incoming messages and provide presentable markup to the user device: An incoming message received through the message receiver 202 may not be in a form desirable for presentation to the user. The presentation support module translates these messages to markup appropriate for the user device using the "incoming message mappers" from the presentation archive (PAR) 207. The translated markup is sent to the user device for rendering by browser 204.